

Facilities Management Engineer

Milton Keynes & Surrounding Areas

The Role

As a Facilities Management Engineer for XPS you will be responsible for the repair and maintenance of our clients sites across Bedfordshire & Buckinghamshire.

The role is interesting and varied with plenty of opportunities for career development and growth.

You will carry out planned maintenance duties for our clients, reactive call outs as well as project work.

Training and support will be given. This role will require you to liaise with our clients on site, schedule subcontractors and oversee quality control in conjunction with the XPS Contract Manager.

This will involve:

- Day to day repair and maintenance of our clients' properties and responding to emergencies
- Identifying faults quickly and providing solutions
- Liaising directly with customers and responding to their issues / queries
- Looking for ways to improve the services provided
- Developing the clients trust and understanding and addressing their needs
- It will be your job to make our clients feel confident that all their maintenance problems will be solved quickly and easily with the minimum disruption

About you

We are looking for someone who shares our passion for solving our customer's problems and freeing them from the worry of unforeseen emergencies, repairs and maintenance issues.

You will need to be flexible and calm. No 2 days are ever the same, an emergency may call you away from a scheduled job, and things often do not go to plan!

You will need to be cheerful and professional, reassuring the customer that a solution will be found and working with XPS HQ to deliver that solution.

XPS uses state of the art software to help make your job easier, and you'll need to be computer literate although full training will be given and a tablet provided.



01908 465999 | info@xps.uk.com | www.xps.uk.com

XPS Contract Manager cont...

The skills required for this role are:

- ✓ Competent General Maintenance Engineer with a good understanding of plumbing, electrics & carpentry
- ✓ Excellent communication skills
- ✓ Flexible approach
- ✓ Organised
- ✓ Trustworthy and sensible
- ✓ Computer literate
- ✓ Willingness to learn new customer service and management skills
- ✓ Full, clean driving license

In return you get:

- Circa £22,000 per annum dependent on experience
- 20 days holiday + 8 bank holidays
- Company vehicle, taxed & insured
- Company fuel (business use only)
- Tablet computer
- Mobile phone
- Uniform

